

## 1. Communication

Number of members who would like more information on;



## 2. Staff

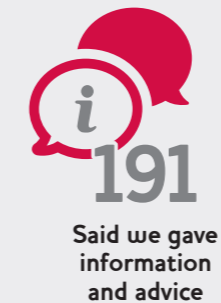
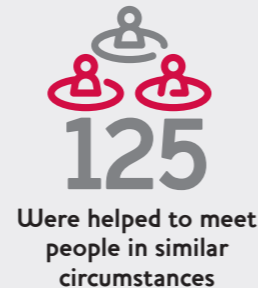
Members were asked a number of questions about the staff they come into contact with across Scottish War Blinded as a whole;



  
We will continue to focus on helping veterans meet personal goals


## 3. Outreach Service

Number of members who responded to questions about the outreach service;



We also provided extra help – such as helping out in a personal crisis.



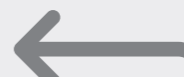
  
We are now offering all members large print contact details for their local outreach worker

## 4. Linburn Centre

55 responses were received from members who attend the Linburn Centre, that's approximately 49% of all the attendees. Here are just a few of their comments;



  
“Until now I would never have expected to participate and enjoy such activities with the sight loss I have”

  
Some do not feel included in the overall direction of the Linburn Centre. It's clear we should improve member communication and refresh the members' liaison group.

  
“I enjoy my visits as I'm out meeting people similar to myself”

# Membership Survey 2016

Not all respondents answered every question therefore some of the responses listed here are shown as percentages only.

 **847 Surveys**  
**271 Responses**